

Mobile Check Deposit

Easy steps to deposit a check using our Mobile App

1. Sign the back of the check "For deposit only Ion Bank Mobile (and your account number)". Example "For deposit only Ion Bank Mobile 0500123456".
2. Log onto iMobile with your Online Banking credentials.
3. Select **Deposit a Check** from the Menu.
4. Select the Deposit account from the available drop down list.
5. Carefully enter the check amount to ensure it matches the amount on the check.
6. You will be prompted to take an image of the front and back of the check.
7. Once the front and back images are taken successfully, select **Make Deposit**.
8. You will receive a message "Your check has been deposited".
9. Should your deposit be rejected for any reason the bank will send you an email notification.

Photo Tips

- Take the photo of the check in a well-lit area.
- Flatten folded or crumpled checks before taking photos.
- Keep the check within the view finder of your camera when taking an image of the check and make sure the numbers at the bottom of the check are readable.
- Make sure all corners are visible and the check image is not blurry.

Common Error + Exception Messages

- Cannot read check – **Please retake the photo.**
- Could not find endorsement or improperly endorsed– **Sign the check and retake photo.**
- Check already submitted – **we cannot accept it again.**
- Poor lighting or contrast detected – **Please retake the photo in a well-lit area.**
- Cannot read the numbers on the bottom of check – **refocus and retake photo.**
- Submitted 2 images of front of check – **retake both front and back of check.**
- Amount entered does not match amount detected – **re-enter amount and retake photo.**

If you have any questions about iMobile Check Deposit, please contact one of our Customer Consultants at 203.729.4442 or toll free 877.729.4442.

