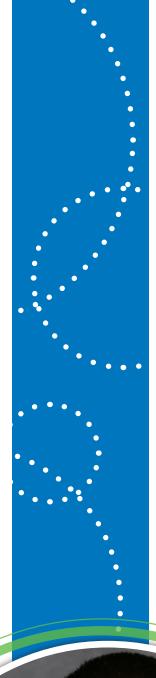


2024 ANNUAL REPORT



## DEAR FRIENDS AND NEIGHBORS,

It's been a progressive and exciting year for all of us at Ion Bank. We were thrilled to announce we entered into a merger agreement to combine NVE Bancorp, MHC, headquartered in Bergen County, NJ with Ion Financial, MHC and NVE Bank will combine with Ion Bank operating as a division of Ion Bank. Once the merger is finalized, Ion Bank will have approximately \$2.8 billion in assets and an additional ten branches throughout Bergen County, expanding our reach within northern New Jersey.

As an independent, mutual community bank not owned by shareholders, we proudly invest in our local communities through the Ion Bank Foundation. In 2024, we distributed \$1,011,926 in grants to area non-profit organizations for a variety of causes for a total of Foundation giving at over \$13 million since its inception in 1998.

Our employees are such an integral part of the success of our organization, so we believe it is of the utmost importance to invest in their ongoing development and future career. We continue to expand our employee enrichment and empowerment by growing Ion University, which is our internal platform for all things training and career development. Inside Ion University, we offer mentorship, job shadow, and wellness programs, podcasts, a learning series highlighting relevant topics within our industry, as well as reimbursement for higher education.

We continued with outreach and education of fraud prevention of various consumer scams along with cybersecurity and financial crimes of businesses and non-profit organizations. Our Financial Crimes team visits local senior centers and businesses to educate them on scams to look out for, how to prevent becoming a victim and what steps to take if they do fall victim. We also hosted a very successful Cybersecurity and Financial Crimes seminar for local businesses and non-profit organizations.

We had a busy year continuing to modernize some of our older offices. We remodeled the Cheshire and Woodbury, CT and Lincoln Park, NJ branches with modern and colorful vibrancy and installed new Personal Teller Machines that offer extended hours from 7a-8p M-F and 7a-3p on Saturdays. We completed a full revamp of the 87 Church Street building with new modern, ergonomic workspace to accommodate a larger number of back-office employees.

Our civic-minded and caring employees have continued their participation in our companywide United Way giving program which resulted in Ion Bank employees and Board of Directors donating \$260,570 along with Ion Bank Foundation matching funds of \$268,500 for an astounding total of \$529,070. We are proud that these funds will make a direct impact to our neighbors in need. Our committed team also donated 9,275 volunteer hours in local communities for a variety of causes and organizations.

> The Quinnipiac Chamber of Commerce bestowed Ion Bank with their Diversity, Equity & Inclusion Award recognizing efforts we made in promoting DEI.

We are grateful for your business and thank you for your loyalty and trust in us. We look forward to continuing to offer you the best in banking, investments, and life insurance products and services for your home or business and to meet and exceed your expectations for personal attention and great service.

Best wishes,

David J. Rotatori President & CEO

## **OUR COMMUNITIES**

As a community and mutual bank, we feel one of our most important duties is to reinvest in our communities and contribute to the betterment of all. We help bolster the economic well-being and quality of life that helps enrich all our lives.

Our Foundation partners with local non-profit organizations by providing direct financial and volunteer support to help improve and enhance the lives of local citizens to make a positive impact in our communities.

The Ion Bank Foundation is pleased to partner with non-profit organizations ranging from human and social services, economic development, education, health, and the arts, to help them help our local communities. We are proud to serve CT in the Naugatuck Valley, Capital and South Central regions and Morris County in NJ.

COMMUNITY RISING DAY LONG MUSIC FEST Benefit for Naugatuck Valley Flood Relief Fund



\$25,000

NAUGATUCK - OXFORD - SOUTHBURY



L to R: Kendra Hoyt, Ion Bank, VP, Relationship Manager; Governor Ned Lamont; Kathy Taylor, CCF President & CEO, and Ion Financial Board of Director; Patrick Charmel, Griffin Hospital President & CEO, and Ion Financial Board of Director.

Our employees passionately share our mission in making a positive impact in our communities by their volunteerism and serving as board members for local non-profits. Ion Bank employees donated 9,275 hours of community service in 2024.



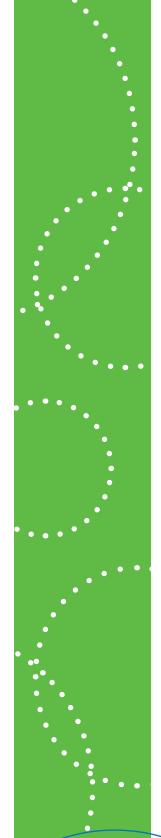
Ion Bank employees donated 9,275 hours of community service in 2024



Daniel Pedraza, FVP, Assistant Controller, presenting at the Cybersecurity Seminar hosted by Ion Bank.



Ion Bank employees and their family members volunteering at Duck Day in Naugatuck.

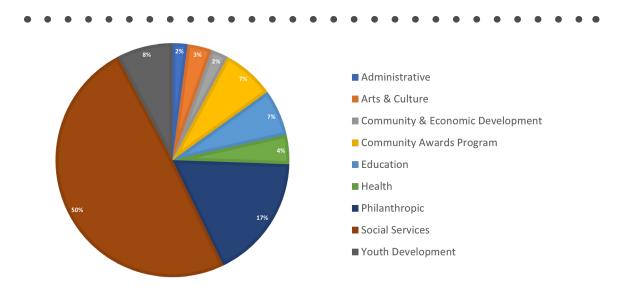


Your Vote

**COMMUNITY AWARDS PROGRAM** 

**Our Support** 

In 2024 we had the pleasure to share \$1,011,922 with 385 non-profit organizations in our communities bringing the Ion Bank Foundation giving total to \$13,014,203 since its inception in 1998.



To deepen our investment to improve our communities and help provide basic needs, education, and financial stability for all, our employees generously donate to our United Way Giving Campaign.



UNITED WAY	EMPLOYEES & DIRECTORS	MATCH	TOTAL
Central & Northwestern	\$9,912	\$10,000	\$19,912
Greater New Haven	\$7,108	\$8,000	\$15,108
Greater Waterbury	\$114,956	\$118,900	\$233,853
Meriden & Wallingford	\$4,158	\$5,000	\$9,158
Naugatuck & Beacon Falls	\$105,867	\$106,600	\$212,467
Northern New Jersey	\$5,460	\$6,000	\$11,460
Southington	\$2,779	\$3,000	\$5,779
Valley	\$10,334	\$11,000	\$21,334
	\$260,570	\$268,500	\$529,070

# 15<sup>TH</sup> ANNUAL COMMUNITY AWARDS PROGRAM

The Ion Bank Foundation encourages our customers to vote for their favorite participating non-profit to help us decide which local organizations are awarded program money. Our customers voted for 257 non-profit organizations allowing us to share \$74,000 with our communities.

# OUR EMPLOYEES | OUR CULTURE

#### SERVICE PHILOSOPHY

All of us at Ion Bank pride ourselves on providing exemplary customer service and building lifetime relationships by partnering with our customers to identify and achieve their financial goals. We are passionate about our Service Standards and live by them every day.

#### SERVICE STANDARDS

Our talented and dedicated Team Ion employees are proudly committed to deliver top notch customer service to exceed your expectations.

### SAFETY & SECURITY, ACCURACY, RESPONSIVENESS AND FRIENDLY, PERSONALIZED SERVICE

To support our beliefs, values, and standards and to foster a positive work culture, we have an Employee Recognition program, awarded quarterly, that honors employees who best represent the principles of our service philosophy and service standards.

#### EMPLOYEE RECOGNITION PROGRAM WINNERS



Q1 - Meghan Arnink

- Q2 Enot Padilla
- Q3 Tywan Watkins
- Q4 Tejinder Kaur

We also established the Nicole A. Kamen and Kevin King Friendly Service Award to honor Nicole and Kevin, who both passed away after a long courageous battle with cancer. They were deeply committed to providing friendly and personalized service to our customers every day, in all circumstances. This annual award is given in their memory to an employee who consistently exhibits a similar commitment of offering friendly personalized service.

### NICOLE KAMEN AND KEVIN KING FRIENDLY SERVICE AWARD WINNER - KAMBIZ SAADAT



### FINANCIALS

### ION BANK CONSOLIDATED STATEMENT OF CONDITION

December 31, 2024 & 2023 (in thousands of dollars)	December 2024	December 2023	
ASSETS			
Cash and Cash Equivalents	\$ 22,280	\$ 22,903	
Investment Securities & Interest Bearing Cash Equivalents	304,862	498,913	
Loans Loans and Mortgages	1,632,645	1,546,477	
Less Allowance for Possible Loan Loss	17,735	17,785	
Total Net Loans	1,614,910	1,528,692	
Other Assets	170,107	161,306	
TOTAL ASSETS	\$ 2,112,159	\$ 2,211,814	
LIABILITIES & RETAINED EARNINGS			
Deposits Savings & Time NOW, Money Market & Checking	\$	\$	
Total Deposits	1,799,504	1,778,946	
Borrowings Other Liabilities	24,697 73,597	167,197 70,864	
Total Liabilities	1,897,798	2,017,007	
Accumulated Other Comprehensive Income	(10,038)	(14,387)	
Additional Paid in Capital	23,109	23,109	
Retained Earnings	201,290	186,085	
TOTAL LIABILITIES & RETAINED EARNINGS	\$ 2,112,159	\$ 2,211,814	

Information based on Call Report data





*Left to Right from the Top:* Chairman Charles J. Boulier, III, David J. Rotatori, Patrick A. Charmel, Gary B. O'Connor, William M. Samuelson, David F. Scelba, Andrew K. Skipp, Michelle M. Stronz, Kathy K. Taylor, Stephen C. Widman.

#### CORPORATORS

- Eric D. Albert Roy A. Balkus Caren Bouchard Charles J. Boulier, III John A. Brucato, Jr. Robert Cappelletti Patrick A. Charmel Rocco K. Corso Laura C. Dake-Roche Brian J. DiVito Peter J. Escobar Maria A. Falvo David Ferraro Carol A. Fitzgerald Edward G. Fitzpatrick
- Eugene A. Fridland Yvonne Gamelin Karen Goyette Cate J. Grady-Benson Kelly Grant Thomas A. Hennick Yoellie Iglesias Peter Jacoby Lucille Janatka Douglas N. Johnson Kristen Johnson James M. Jones Molly Kellogg Julie Loughran Marcelo Martins
- James McCowan John M. Milone, Jr. George Moreira Bruce Noe Gary B. O'Connor Matthew L. O'Connor Adrienne Parkmond Anthony Petrillo John Pruchnicki Ronald J. Pugliese Nancy Ragozzino Mary Rosengrant-Chiappalone David J. Rotatori William M. Samuelson
- Maria Sanchez Carlos Santos David F. Scelba Dana M. Silva Theron Simons Andrew K. Skipp Michelle M. Stronz Kathy K. Taylor Millie Texidor-Maffucci Elizabeth Verna Stephen C. Widman Mark C. Yanarella Laurie M. Yelding Rebecca H. Zandvliet John Zinno